

GP Extended Access Service

NHS Lewisham Clinical Commissioning Group is committed to improving access to primary care services. This includes making appointments available at times that are convenient to patients.

If you:

- find it difficult to attend an appointment during the working day;
- are a busy parent with small children;
- or rely on working carers to take you to appointments;

then this service is here to support you.

Find out how the GP Extended Access Service works:



Lewisham
Clinical Commissioning Group

GP Extended Access Service

More GP and nurse
appointments in Lewisham

*7 days a week,
8am-8pm*



What is the GP Extended Access Service?

The Extended Access Service make more bookable appointments with GPs available in Lewisham, making it easier for you to get an appointment at a time that suits you, including evenings and weekends.

When are these appointments available?

Appointments are available from 8am–8pm, 7 days a week, including bank holidays. Appointments must be booked in advance.

Who can I access these appointments?

Anyone registered with a GP practice in Lewisham.

How do I book an appointment?

Contact your GP practice in the usual way to request an appointment. If there is no appointment available at your practice, they may offer you an appointment with the GP Extended Access Service, if this is right for you.

If your practice is closed and you need a GP, please contact the out-of-hours service SELDOC on 020 8693 9066 or NHS 111. They will also be able to book an appointment for you with the GP Extended Access Service. Please note that your consent will be required in order for an appointment to be booked for you.

For further information or how to book an appointment online please visit the [One Lewisham website](#) or ask at your GP practice.

If urgent care is required please call '111' for further advice. If your need is life threatening, please go to A&E or call 999.

For support with the management of minor ailments, please contact your local pharmacist or visit the [NHS Choices website](#) or [Health Help Now](#) .

What can I be seen for?

A GP Extended Access appointment is exactly like an appointment at your own GP practice. The service can see babies and children and has nurse appointments for treatments such as wound care and ear irrigation.

Will I see my own GP and/or nurse?

You will be seen by experienced Lewisham GPs and nurses, but it is unlikely that you will be seen by your own GP or nurse. If you would prefer to see your usual GP or practice nurse, please book an appointment with your usual practice during their normal opening hours.

Will the GP I see have access to my medical record during my appointment?

Your medical record will, with your consent, be available to the GP that sees you, to ensure that they have the information they need to give you the best possible care. Notes of your appointment will be sent back to your own GP practice electronically to ensure that your record is up-to-date. An appointment with this service will be just like an appointment at your own GP practice.

Further information about how we use your medical record is available at the [One Lewisham website](#)

How do I cancel an appointment?

If you need to cancel the appointment, please call 020 8333 3407 and leave a message stating your name and the time and date of your appointment with the GP Extended Access Service.

Where do I go for my appointment?

The service is located within the Yellow Zone, University Hospital Lewisham, Lewisham High Street, London, SE13 6LH.



Downloads

[GPEA leaflet](#)

